



www.goactivelife.com

December 1, 2024

We are writing to inform you that as of December 31, 2024, Active Life, LLC (“Active Life”) will cease operations throughout California, permanently closing as of December 31, 2024. However, we have been approached by another orthotic and prosthetic provider which is evaluating moving into many of the current Active Life locations and offering employment to many Active Life clinical staff. In the event this happens, you would be able to continue your orthotic and prosthetic care in the same location and with the same clinical staff, if you so choose.

For any patients who are actively in process of receiving a new orthotic or prosthetic item with Active Life, we will be contacting you to schedule your delivery visit as soon as possible. If we are unable to schedule your delivery prior to December 31, 2024, we will work with you to transfer you to another clinician that can take over your care. For many of you, this may involve continuing care at the same location and with the same clinical staff.

We will continue to provide emergency care to all patients for thirty (30) days from the date of this letter. We will be able to provide your new provider with your medical records once you establish care. You may also request your own records by calling our office prior to December 31, 2024.

After December 31, 2024, Active Life will no longer be able to see any patients. We are committed to completing any pending services and ensuring a smooth transition of your care. Our office phone lines will remain open for a period of time after closing for any general questions. The Active Life website, www.goactivelife.com, will also remain active to help direct you to the appropriate contact for general questions you may have.

We appreciate having had the opportunity to serve you over the years and wish you the best in your future orthotic and prosthetic care.

Sincerely,
Your Active Life Team