



www.goactivelife.com

December 1, 2024

We regret to inform you that Active Life Orthotics and Prosthetics Corp. (“Active Life”) will be ceasing operations throughout New Mexico, permanently closing as of December 31, 2024.

For any patients who are actively in process of receiving a new orthotic or prosthetic item, we will be contacting you to schedule your delivery visit as soon as possible. If we are unable to schedule your delivery prior to closing, we will work with you to transfer you to another clinician that can take over your care.

We will continue to provide emergency care to all patients for thirty (30) days from the date of this letter. We encourage you to identify a new orthotic and/or prosthetic provider as quickly as possible to allow them to request and receive your medical records without delay. You may also request your own records by calling our office prior to December 31, 2024.

After December 31, 2024, Active Life will no longer be able to see any patients. We are committed to completing any pending services and ensuring a smooth transition of your care. Our office phone lines will remain open for a period of time after closing for any general questions. The Active Life website, www.goactivelife.com, will also remain active to help direct you to the appropriate contact for general questions you may have.

We appreciate having had the opportunity to serve you over the years and wish you the best in your future orthotic and prosthetic care.

Sincerely,
Your Active Life Team